

Accommodation Cancellation and Refund Policy

Refunds on cancellation of booked and confirmed accommodation and accommodation/lift packages are as follows:

- 1. When an accommodation or accommodation/ski package is cancelled by the Broken River Ski Club, a full refund will be given.
- 2. When an accommodation or accommodation/ski package is cancelled by guests an administration fee and cancellation fees will be applied as set out in this Policy below.
- 3. Any refund payable will be paid by the Club Treasurer and may not be paid by the ski area or by ski area staff.
- 4. An administration fee of \$50 (or the amount of the applicable refund if less than \$50) will be deducted from the amount of any refund payable.
- 4. Cancellation fees and refunds upon cancellation of a booking will apply as follows:
 - Cancellation 28 days or more prior to the commencement date of booking: 90% refund less administration fee.
 - Cancellation between 27 days and 11 days prior to commencement date of booking: 50% refund less administration fee.
 - Cancellation within 10 days of commencement date of booking, or during the period of the booking: no refund will be given.

These conditions apply to all bookings, whether by members and non-members.

The Broken River Ski Club Committee reserves the right to reduce or waive cancellation fees in exceptional circumstances in its discretion.