

## **Accommodation Cancellation and Refund Policy**

*Refunds on cancellation of booked and confirmed accommodation and accommodation/lift packages are as follows:*

1. When an accommodation or accommodation/ski package is cancelled by the Broken River Ski Area Club, a full refund will be given.
- 2. When an accommodation or accommodation/ski package is cancelled by guests booked in any of the three lodges, an administration fee and cancellation fees will be applied.
- 3. An administration fee of \$50 (or the amount of the applicable refund if less than \$50) will be deducted from the amount of any refund payable.
- 4. Any refund payable will be paid by the Club Treasurer and will not be paid by the ski area or by ski area staff.
- 5. Cancellation fees and refunds upon cancellation of a booking will apply as follows:
  - Cancellation 21 days or more prior to the commencement date of booking: 90% refund less administration fee.
  - Cancellation between 21 days and 5 days prior to commencement date of booking: 70% refund less administration fee.
  - Cancellation within 5 days of commencement date of booking, or during the period of the booking: No refund will be given.

**These conditions apply to all bookings whether by both members and non-members.**